



INTERNAL QUALITY ASSURANCE SYSTEM IN CHERNIVTSI NATIONAL UNIVERSITY



October 2016

REVELANCE

**Socio-economic changes
in society**



**The adoption of a
new legal framework
in higher education**



**Increasing demands and needs of the
main stakeholders in higher education**



defined
QUALITY OF HIGHER EDUCATION
as a priority for Ukrainian society



LAW OF UKRAINE “ON HIGHER EDUCATION”



Section V. QUALITY OF HIGHER EDUCATION

16. Higher education quality assurance system

Higher education quality assurance system in Ukraine consists of:

- **Quality assurance system of the National Agency** of higher education quality assurance and independent quality assurance and assessment organizations
- **External quality assurance systems** of higher educational units and higher education
- **Internal quality assurance systems** of higher educational units and higher education

FACTORS OF HIGHER EDUCATION QUALITY



Factors that determine the content of training, organization of educational process in higher educational units:

- requirements of the labor market, state and society to modern specialist;
- advances in science and technology that should be taken into account while forming the content of vocational training;
- the level of general education of students;
- logistical and financial support of the educational process;
- interaction with employers.

Factors that are directly detected in educational process of higher educational units:

- level of educational, professional and academic training programs;
- introduction of modern innovative and information technologies;
- professional and practical orientation of educational space;
- integration of scientific research in the educational process;
- clear formulation of the objectives of learning outcomes;
- ensuring effective interaction between teachers and students.



Factors that determine the results of the educational process in higher educational units:

- professional and personal specialist development, according to the model for the future professional activities and international educational standards of higher education quality;
- demand and competitiveness of graduates on the labor market;
- professional fulfillment of graduates.

INTERNAL QUALITY ASSURANCE SYSTEM *in Yuriy Fedkovych Chernivtsi National University*

LEVELS AND ASPECTS OF QUALITY ASSURANCE SYSTEM MANAGEMENT

Creation of structural units for
managing quality assurance
process

Ensuring the availability of
educational resources to the
educational process

Determination of principles and
procedures for quality assurance
through internal development of
university regulations

Providing professional
development, training for
research and teaching staff

Ensuring publicity of information
about educational programs,
higher education degrees and
qualifications

Implementation of internal
monitoring of factors that affect
the quality of training provision



SUBDIVISIONS OF CHNU THAT MANAGE QUALITY ASSURANCE PROCESS

UNIVERSITY LEVEL

Collegial bodies: Scientific Council, Scientific and Methodological Council, the Scientific and Technical Council, administration, scientific and methodical committee, personnel committee, rating committee and others.

Department of educational work,
monitoring and quality assurance
for training specialists

Educational department

Department of licensing
and accreditation

Department of research for
teachers and students

Postgraduate and doctoral studies

Department of international
relations

Department of educational
work and humanitarian
education

Information and
telecommunication
department

Career center

Psychosocial service

FACULTY LEVEL

Scientific and methodological services

Collegial bodies: Scientific Council, Scientific and Methodological Council

**Department of Pedagogy, Psychology
and Social Work**

Laboratory of quality assurance for training and
implementation of the "Double Diploma"
program

Research and
teaching
laboratories

**Department of Mathematics and
Informatics**

Laboratory of monitoring quality
assurance and testing technologies

DEPARTMENT LEVEL

Collegial bodies: scientific and methodological commissions

DEVELOPMENT OF INTERNAL REGULATORY FRAMEWORK FOR QUALITY ASSURANCE IN CHERNIVTSI UNIVERSITY

The organization of the educational process is governed by valid legal documents of Ukraine, standards of higher education based on the principles of the European higher education area and internal university documents:

- *Chernivtsi National University regulations;*
- *Development concept of Chernivtsi National University;*
- *Regulation “On the organization of educational process in Chernivtsi National University”;*
- *Regulation “On the internal higher education quality assurance in Chernivtsi National University”;*
- *Regulation “On monitoring and quality assurance in Chernivtsi National University”;*
- *Regulation “On methodological council in Chernivtsi National University”, etc.*

PROVIDING PUBLICITY OF INFORMATION ON EDUCATIONAL PROGRAMS, HIGHER EDUCATION DEGREES

Websites of:

- **Chernivtsi National University**
- **Subdivisions**
- **Faculties (institutes)**
- **Departments**



EDUCATIONAL RESOURCES ASSURANCE FOR EDUCATIONAL PROCESS IN CHERNIVTSI NATIONAL UNIVERSITY

«Digital University» -
system for the automation of
educational, scientific and
educational processes



THE
ONLINE
LIBRARY



*Information resources of CHNU
scientific library
library.chnu.edu.ua*

- Electronic catalog
- Internet resources catalog
- Online library
- Research repository
- Virtual reference





PROFESSIONAL DEVELOPMENT ASSURANCE FOR TEACHING STAFF OF CHERNIVTSI NATIONAL UNIVERSITY

SCIENTIFIC AND METHODOLOGICAL SUPPORT for professional development of teaching staff:

- **regulatory support** (*Regulations on methodological ChNU service, the concept of teacher professionalism of the teaching staff, teacher professional development program for young ChNU teachers*)
- **diagnostic tools** *of academic staff professionalism level*
- **training course** *for graduate students “Professional and Personal Formation and Development of High School Teacher”*
- **training manuals** *“High School Teacher Professionalism” and “High School Teacher: Problems of Professional and Personal Formation”*
- **programs of seminars and trainings** *for professional and personal growth of ChNU teaching staff*

INTERNAL MONITORING OF QUALITY ASSURANCE COMPONENTS IN CHERNIVTSI NATIONAL UNIVERSITY

Monitoring the quality of educational achievements of students

Criteria of analysis:

- Indicators of external testing
- Indicators of knowledge input control
- Indicators of success for the current semester (year)
- Indicators of knowledge quality at various educational levels (bachelor, master)
- Indicators of practical training
- Indicators of knowledge quality of graduates

Monitoring the quality of specialist training

Criteria of analysis:

- Availability and quality of educational training programs
- Availability and quality of the curriculum
- Availability and quality of the program of discipline
- Availability and quality of methodical maintenance of discipline

Monitoring the quality of organization, management and control of training in the institute (department)

Criteria of analysis:

- Institute (department) structure
- Organizational and management activities
- Organization of educational process
- Methodical work at the institute (department)
- Educational and social work
- Employment of graduates
- Logistics

Monitoring students' opinions about the quality of the educational process at ChNU

Criteria of analysis:

- Training and methodological support level of disciplines
- Awareness of students about the content, forms of control and organization process of studying disciplines
- Level of professional competence of teachers
- Level of relations of teachers and students in the educational process

INTERNAL MONITORING OF SCIENTIFIC AND EDUCATIONAL TEACHER ACTIVITIES QUALITY IN CHERNIVTSI NATIONAL UNIVERSITY

Rating evaluation of Chernivtsi University teaching staff:

Criteria of analysis

RESEARCH ACTIVITIES

Criteria of analysis:

- Publications in high rating international journals (SCOPUS)
- Publications in academic journals from the EBSCO, Kopernicus lists
- Published books
- H-index
- Successful defense of scientific work (dissertation)

EDUCATIONAL AND METHODOLOGICAL ACTIVITIES

Criteria of analysis:

- Published textbooks, educational and teaching manuals
- Participation in the preparation of licensing (accreditation) cases
- Participation in the development of Bachelor / Master / PhD educational programs

HUMANITARIAN AND EDUCATIONAL ACTIVITIES

Criteria of analysis:

- Participation in the organization of cultural and sports events of different levels
- Training students for student competitions, scientific, artistic or sports contests
- Participation in organizing charity events of different levels

DEVELOPMENT OF SCIENCE AND EDUCATION requires constant participation of the university in international scientific and educational programs



**IN CHERNIVTSI UNIVERSITY
WITHIN THE RESEARCH PROJECTS
the following works are conducted:**
**130 scientific works, 78 of which are department
based, 31 – Government funded
(20 – fundamental and 11 – applied),
and also 6 contractual works**

**QUALITY ASSURANCE -
THROUGH RELATIONSHIP WITH EMPLOYERS
AND FORMING COMPETITIVE GRADUATES**

**CONSULTATIONS
WITH EMPLOYERS**
in the formation of
specialists training

**INVOLVING
EMPLOYERS**
to discuss the
specialists training

**JOB FAIR - organized meeting
of employers and students
focused on employment of
graduates**



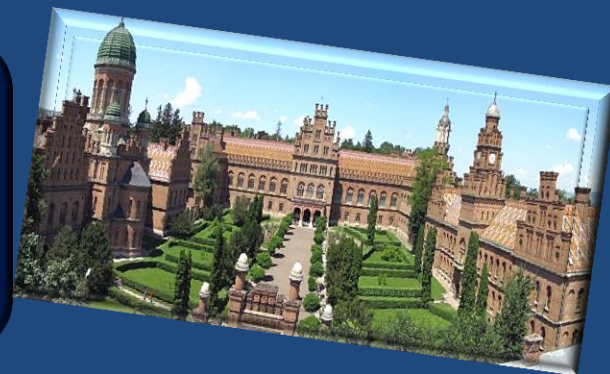
INTERNATIONAL EXPERIENCE OF QUALITY ASSURANCE

“ Higher educational units should follow international practice of quality assurance and assessment, which involves universities in leading national and international rankings and accreditation of educational programs by independent professional accreditation agencies ”



**President of NAES of Ukraine
Vasyl Kremen**

CHERNIVTSI NATIONAL UNIVERSITY RATING



No.	Organization	Scopus Publications	Scopus Citings	H-index
1.	Kyiv National University	11644	43198	72
2.	Kharkiv National University	6715	27673	51
3.	Odesa National University	2430	9401	42
4.	Lviv National University	4780	19534	41
5.	Chernivtsi National University	1991	6151	38
6.	National Technical University of Ukraine "Kyiv Polytechnic Institute"	4516	8164	35
7.	Donetsk National Medical University	890	4326	34
8.	Dnipro National University	2623	6555	29
9.	National Technical University "Kharkiv Polytechnic Institute"	1903	5168	29
10.	National University "Lviv Polytechnic"	2989	5126	27

PROJECT WEBSITE

<http://quaere.fmi.org.ua>



[HOME](#)

Quality Assurance System in Ukraine

Development on the base of ENQA standards and guidelines

Contribution to Ukrainian Higher Education Space by implementation the best practices in term of quality assurance in HEIs, based on ENQUA standards.

THANK YOU FOR YOUR ATTENTION!



25.10.2016