INTERNAL QUALITY ASSURANCE SYSTEM IN CHERNIVTSI NATIONAL UNIVERSITY

October 2016
The adoption of a new legal framework in higher education

Increasing demands and needs of the main stakeholders in higher education

Socio-economic changes in society

defined

QUALITY OF HIGHER EDUCATION as a priority for Ukrainian society
Section V. QUALITY OF HIGHER EDUCATION

16. Higher education quality assurance system

Higher education quality assurance system in Ukraine consists of:

- Quality assurance system of the National Agency of higher education quality assurance and independent quality assurance and assessment organizations
- External quality assurance systems of higher educational units and higher education
- Internal quality assurance systems of higher educational units and higher education
Factors that determine the content of training, organization of educational process in higher educational units:

- requirements of the labor market, state and society to modern specialist;
- advances in science and technology that should be taken into account while forming the content of vocational training;
- the level of general education of students;
- logistical and financial support of the educational process;
- interaction with employers.

Factors that are directly detected in educational process of higher educational units:

- level of educational, professional and academic training programs;
- introduction of modern innovative and information technologies;
- professional and practical orientation of educational space;
- integration of scientific research in the educational process;
- clear formulation of the objectives of learning outcomes;
- ensuring effective interaction between teachers and students.

Factors that determine the results of the educational process in higher educational units:

- professional and personal specialist development, according to the model for the future professional activities and international educational standards of higher education quality;
- demand and competitiveness of graduates on the labor market;
- professional fulfillment of graduates.
INTERNAL QUALITY ASSURANCE SYSTEM in Yuriy Fedkovych Chernivtsi National University

LEVELS AND ASPECTS OF QUALITY ASSURANCE SYSTEM MANAGEMENT

- Creation of structural units for managing quality assurance process
- Determination of principles and procedures for quality assurance through internal development of university regulations
- Ensuring publicity of information about educational programs, higher education degrees and qualifications
- Ensuring the availability of educational resources to the educational process
- Providing professional development, training for research and teaching staff
- Implementation of internal monitoring of factors that affect the quality of training provision
SUBDIVISIONS OF CHNU THAT MANAGE QUALITY ASSURANCE PROCESS

University Level
Collegial bodies: Scientific Council, Scientific and Methodological Council, the Scientific and Technical Council, administration, scientific and methodical committee, personnel committee, rating committee and others.

- Department of educational work, monitoring and quality assurance for training specialists
- Educational department
- Department of licensing and accreditation
- Department of research for teachers and students
- Postgraduate and doctoral studies
- Department of international relations
- Department of educational work and humanitarian education
- Information and telecommunication department
- Career center
- Psychosocial service

Faculty Level
Scientific and methodological services
Collegial bodies: Scientific Council, Scientific and Methodological Council

- Department of Pedagogy, Psychology and Social Work
  Laboratory of quality assurance for training and implementation of the "Double Diploma" program
- Research and teaching laboratories
- Department of Mathematics and Informatics
  Laboratory of monitoring quality assurance and testing technologies

Department Level
Collegial bodies: scientific and methodological commissions
The organization of the educational process is governed by valid legal documents of Ukraine, standards of higher education based on the principles of the European higher education area and

**internal university documents:**

- Chernivtsi National University regulations;
- Development concept of Chernivtsi National University;
- Regulation “On the organization of educational process in Chernivtsi National University”;
- Regulation “On the internal higher education quality assurance in Chernivtsi National University”;
- Regulation “On monitoring and quality assurance in Chernivtsi National University”;
- Regulation “On methodological council in Chernivtsi National University”, etc.
PROVIDING PUBLICICTY OF INFORMATION ON EDUCATIONAL PROGRAMS, HIGHER EDUCATION DEGREES

Websites of:

- Chernivtsi National University
- Subdivisions
- Faculties (institutes)
- Departments
EDUCATIONAL RESOURCES ASSURANCE FOR EDUCATIONAL PROCESS IN CHERNIVTSI NATIONAL UNIVERSITY

«Digital University» - system for the automation of educational, scientific and educational processes

Information resources of CHNU scientific library

library.chnu.edu.ua

- Electronic catalog
- Internet resources catalog
- Online library
- Research repository
- Virtual reference
PROFESSIONAL DEVELOPMENT ASSURANCE FOR TEACHING STAFF OF CHERNIVTSI NATIONAL UNIVERSITY

SCIENTIFIC AND METHODICAL SUPPORT for professional development of teaching staff:

- **regulatory support** *(Regulations on methodological ChNU service, the concept of teacher professionalism of the teaching staff, teacher professional development program for young ChNU teachers)*

- **diagnostic tools** of academic staff professionalism level

- **training course** for graduate students *“Professional and Personal Formation and Development of High School Teacher”*

- **training manuals** *“High School Teacher Professionalism” and “High School Teacher: Problems of Professional and Personal Formation”*

- **programs of seminars and trainings** for professional and personal growth of ChNU teaching staff
INTERNAL MONITORING OF QUALITY ASSURANCE COMPONENTS IN CHERNIVTSI NATIONAL UNIVERSITY

Monitoring the quality of educational achievements of students

*Criteria of analysis:*
- Indicators of external testing
- Indicators of knowledge input control
- Indicators of success for the current semester (year)
- Indicators of knowledge quality at various educational levels (bachelor, master)
- Indicators of practical training
- Indicators of knowledge quality of graduates

Monitoring the quality of specialist training

*Criteria of analysis:*
- Availability and quality of educational training programs
- Availability and quality of the curriculum
- Availability and quality of the program of discipline
- Availability and quality of methodical maintenance of discipline

Monitoring the quality of organization, management and control of training in the institute (department)

*Criteria of analysis:*
- Institute (department) structure
- Organizational and management activities
- Organization of educational process
- Methodical work at the institute (department)
- Educational and social work
- Employment of graduates
- Logistics

Monitoring students' opinions about the quality of the educational process at ChNU

*Criteria of analysis:*
- Training and methodological support level of disciplines
- Awareness of students about the content, forms of control and organization process of studying disciplines
- Level of professional competence of teachers
- Level of relations of teachers and students in the educational process
INTERNAL MONITORING OF SCIENTIFIC AND EDUCATIONAL TEACHER ACTIVITIES QUALITY IN CHERNIVTSI NATIONAL UNIVERSITY

Rating evaluation of Chernivtsi University teaching staff:

**Criteria of analysis**

<table>
<thead>
<tr>
<th>RESEARCH ACTIVITIES</th>
<th>EDUCATIONAL AND METHODOICAL ACTIVITIES</th>
<th>HUMANITARIAN AND EDUCATIONAL ACTIVITIES</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>Criteria of analysis:</em></td>
<td><em>Criteria of analysis:</em></td>
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<tr>
<td>- Publications in high rating</td>
<td>- Published textbooks, educational</td>
<td>- Participation in the organization of</td>
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<tr>
<td>international journals (SCOPUS)</td>
<td>and teaching manuals</td>
<td>cultural and sports events of different</td>
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<tr>
<td>- Publications in academic journals</td>
<td>- Participation in the preparation</td>
<td>levels</td>
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<td>from the EBSCO, Kopernicus lists</td>
<td>of licensing (accreditation) cases</td>
<td>- Training students for student</td>
</tr>
<tr>
<td>- Published books</td>
<td>- Participation in the development</td>
<td>competitions, scientific, artistic</td>
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<tr>
<td>- H-index</td>
<td>of Bachelor / Master / PhD educational</td>
<td>or sports contests</td>
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<tr>
<td>- Successful defense of scientific</td>
<td>programs</td>
<td>- Participation in organizing charity</td>
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<tr>
<td>work (dissertation)</td>
<td></td>
<td>events of different levels</td>
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DEVELOPMENT OF SCIENCE AND EDUCATION requires constant participation of the university in international scientific and educational programs.

IN CHERNIVTSI UNIVERSITY WITHIN THE RESEARCH PROJECTS the following works are conducted:

130 scientific works, 78 of which are department based, 31 – Government funded (20 – fundamental and 11 – applied), and also 6 contractual works.
JOB FAIR - organized meeting of employers and students focused on employment of graduates

QUALITY ASSURANCE - THROUGH RELATIONSHIP WITH EMPLOYERS AND FORMING COMPETITIVE GRADUATES

CONSULTATIONS WITH EMPLOYERS in the formation of specialists training

INVOLVING EMPLOYERS to discuss the specialists training
“Higher educational units should follow international practice of quality assurance and assessment, which involves universities in leading national and international rankings and accreditation of educational programs by independent professional accreditation agencies”

President of NAES of Ukraine
Vasyl Kremen
## Chernivtsi National University Rating

<table>
<thead>
<tr>
<th>No.</th>
<th>Organization</th>
<th>Scopus Publications</th>
<th>Scopus Citings</th>
<th>H-index</th>
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<tbody>
<tr>
<td>1.</td>
<td>Kyiv National University</td>
<td>11644</td>
<td>43198</td>
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<td>2.</td>
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<td>19534</td>
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<td>5.</td>
<td>Chernivtsi National University</td>
<td><strong>1991</strong></td>
<td><strong>6151</strong></td>
<td><strong>38</strong></td>
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<td>6.</td>
<td>National Technical University of Ukraine &quot;Kyiv Polytechnic Institute&quot;</td>
<td>4516</td>
<td>8164</td>
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<td>7.</td>
<td>Donetsk National Medical University</td>
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<td>Dnipro National University</td>
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<td>9.</td>
<td>National Technical University “Kharkiv Polytechnic Institute”</td>
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<td>10.</td>
<td>National University &quot;Lviv Polytechnic&quot;</td>
<td>2989</td>
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</table>
Quality Assurance System in Ukraine

Development on the base of ENQA standards and guidelines

Contribution to Ukrainian Higher Education Space by implementation the best practices in term of quality assurance in HEIs, based on ENQUA standards.
THANK YOU FOR YOUR ATTENTION!

25.10.2016